Implementing and Managing eGovernment: An International Text

By Richard Heeks

Vistaar Publications, New Delhi, India, 2006. Paperback. Book Condition: New. First Edition. This book provides comprehensive coverage of the e-government issues faced by public officials, managers and consultants. Divided into two sections, the first draws on international examples to guide readers through crucial e-government management issues such as the management of strategy and projects; quality; people, money and policies; and dealing with political and ethical challenges. The second section focuses on the implementation of e-government systems. It explores activities such as feasibility studies, system analysis, system design, construction and marketing. The key features of this textbook include - case studies drawn from across the globe; - instructive diagrams and synoptic models; - short in-class activities; - assignment questions; and - practice-based exercises. Printed Pages: 304.

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