E-Government and Websites: A Public Solutions Handbook (Paperback)

By -

Taylor Francis Inc, United States, 2014. Paperback. Book Condition: New. 251 x 175 mm. Language: English . Brand New Book. This book presents a citizen-centric perspective of the dual components of e-government and e-governance. E-government refers to the practice of online public reporting by government to citizens, and to service delivery via the Internet. E-governance represents the initiatives for citizens to participate and provide their opinion on government websites. This volume in the Public Solutions Handbook Series focuses on various e-government initiatives from the United States and abroad, and will help guide public service practitioners in their transformation to e-government. The book provides important recommendations and suggestions oriented towards practitioners, and makes a significant contribution to e-government by showcasing successful models and highlighting the lessons learned in the implementation processes. Chapter coverage includes: * Online fiscal transparency * Performance reporting * Improving citizen participation * Privacy issues in e-governance * Internet voting * E-government at the local level.

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